



Return Merchandise Authorization (RMA) Request Form

Please fax back the complete form with invoice copy and detail problem to KingStar Computer RMA Service Department at (408) 736-4151. Form will be returned by fax to you with a RMA Number. Items shipped back without Invoice and RMA# proper will be Refused to customers.

RMA# Invoice # Warranty? YES NO

Company Contact Person:

Address: City State ZIP:

Phone #: FAX #:

Can we reformat your hard drive and reload OS? Yes No

Detail Problem:

Item Description:

Qty:

Other :

Comment / Change

Note: King Star Computer ships back all repaired items by UPS Ground only. If customer would like to receive it back more quickly, Customers must pay for the additional shipment upgrade cost.

Sign In:

Sign Out :

Date :

Date: